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Literacy Update

VOLUME 8 ISSUE 1

SUMMER 2020

LITERACY STAFF:

- **Adult Literacy Coordinator:** *Arlene Calderon*
- **Citizenship Specialist:** *Joyce Ayala*

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Azusa City Library
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Azusa, CA 91702

A New Challenge

The Literacy Office is usually buzzing with small group ESL tutoring sessions, one on one tutoring, appointment and trainings for new tutors and new learner assessments but for the past 3.5 months it has been empty. Our Adult Literacy services, as all Library program and services have moved online.

We have been fortunate to move some of our learners and tutors online but we've come to learn of the digital divide within our community. Our Adult Literacy Services provides online learning tools such as Reading Horizons and our Leamos program which is web based but these opportunities attract individuals who are already comfortable with the technology. Moving forward our commitment lies in reaching all our learners and creating a space where our learners feel comfortable learning to using this technology.

COVID-19 taught us we could exist in a world we



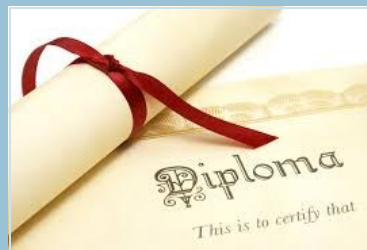
never thought imaginable but if we scale it down to the small, important details we see how much we can learn. We can see how much we take for granted.

Click the link below to listen to a conversation with Azusa City Library Manager Leila about how the library is meeting the challenges of Covid-19.

<https://www.hipcast.com/podcast/HdJhSYgQ>

Career Online High School

The library is excited to be the recipients of 6 additional COHS scholarships. Career Online High School provides a second chance for



individuals to obtain their high school diploma and a certificate for a chosen skill. We are delighted to provide this opportunity to our community members.

Tutoring Sessions on Zoom

As the Library has not been open to the public, our Adult Literacy Services have moved online.

Click the links to hear conversations from Citizenship Specialist Joyce and ESL tutor David to hear about their experience with tutoring via Zoom.

Listen to a discussion on our Citizenship class here:

<https://www.hipcast.com/podcast/H9FfrWHQ>

A perspective of our ESL virtual classes here:

<https://www.hipcast.com/podcast/HLdjN9GQ>

Facebook Moderators Have Problems – level 3



20-05-2020
07:00

Level 1 Level 2 Level 3

Facebook has agreed to pay \$52 million to current and former **content moderators** who have developed **post-traumatic stress disorder**, PTSD, on the job.

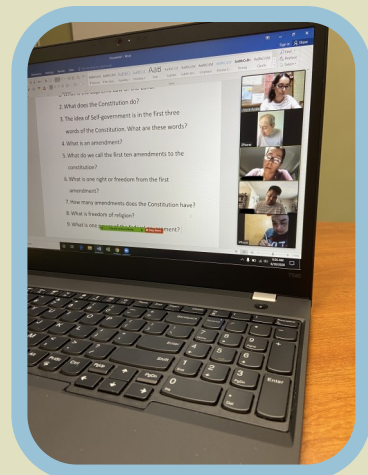
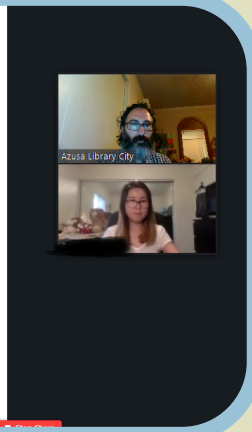
Facebook's content moderators are contract workers who view and remove posts that **violate** community guidelines. A law firm, that represents a former contractor, said that Facebook content moderators daily watch thousands of videos and images of child sexual abuse, murder, and suicide.

Moderators who are diagnosed with PTSD or a related condition are eligible for the money. Facebook will pay a minimum of \$1,000 per moderator, and the company will also give more **counseling** while they are at work. Facebook said that the company is grateful to the people who do this important work, and it will provide them support in the future, too.

Difficult words: **content moderator** (a person whose job is to monitor what people post on social media), **post-traumatic stress disorder** (problems with mental health that are caused by a terrifying event or experience), **violate** (to not follow).

You can watch the video news lower on this page.

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Family Literacy Services

The Azusa City Library will be beginning its second cycle of Family Literacy Services. Our Family Literacy Program focuses on practical issues families face. Such as conflict resolution, financial literacy, health literacy and cultural awareness. Click the link below to hear more about our program.

<https://www.hipcast.com/podcast/H5zVbCgQ>



These interviews were done at a safe distance of 6ft. and over Zoom. The Azusa City Library remains committed to the health and safety of our patrons, staff, and volunteers.